



**TITLE VI
ANNUAL
UPDATE**

December 1 – January 31

2008

*An appraisal of monitoring and review activities
of non-discrimination in Federally Assisted Programs*

State of Alaska



Department of
Transportation
&
Public Facilities

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TITLE VI STAFF

Civil Rights Office Manager

Jon Dunham joined the Alaska Department of Transportation and Public Facilities (“ADOT&PF”), Civil Rights Office, as Manager on June 28, 1999. This office administers the Disadvantaged Business Enterprise program, the On-the-Job Training Program, the Contractor/Compliance and External Equal Employment Opportunity Program, coordinates Tribal relations on a project by project basis, and implements the Title VI Program. He is also the department’s Americans with Disabilities Act Coordinator for all employee accommodations and complaints about accessible facilities.

Jon has a Bachelor of Science degree from Oregon State University. He is a member of the TRB Committee on Disadvantaged Business Enterprises, state DOT representative for the FHWA ADA Committee, and the Alaska Tribal Technical Assistance Program.

Jon came from Barrow, Alaska, where he was employed by the North Slope Borough for three years as Deputy Director of Planning and Community Services. The North Slope Borough, a predominantly Inupiat Eskimo municipal government, encompasses approximately 89,000 square miles above the Arctic Circle at the top of Alaska.

Prior to Moving to Barrow, Jon had been employed by the Municipality of Anchorage, six years as a Land Use Plan Reviewer for the Building Safety Division and over six years as Assistant Ombudsman investigating complaints against the Municipal government and the Anchorage School District.

External Equal Employment Opportunity Officer

This position is currently vacant.

Title VI Specialist

Edie Zukauskas joined the Civil Rights Office of the ADOT&PF on October 16, 2008. As the Title VI Specialist, she is the focal point for the Department’s compliance with Title VI of the Civil Rights Act of 1964. To ensure compliance at all levels of each program, Edie conducts audits of the Department’s Program Areas, Sub-recipients of Federal funds, and employment areas of special emphasis. She reviews Environmental documents and policy directives to make sure the process is in agreement with the mandates of Title VI and related Executive Orders. She provides technical assistance, oversight, and training to ADOT&PF personnel and Federal Highway Administration sub-recipients on Title VI. Edie is responsible for Title VI monitoring activity and the reports to the FHWA.

Edie received her BA in Sociology from DePaul University in Chicago, and her JD from John Marshall Law School in Chicago. She moved to Alaska in 1991 as the Managing Administrator

for the Northwest Airlines Cargo Pilot Base. Rather than relocate out-of-state, Edie left Northwest Airlines to work for a vocational travel school as a teacher, then as the Director of Education and Training. She served as a staff attorney with the Disability Law Center of Alaska where she worked with private and public agencies to protect and advocate for the rights of individuals with disabilities through statutory revision and public testimony. She has conducted workshops on training sessions on a local, statewide and national level. Edie is a CLEAR certified investigator.

Statistical Technician

Krystalynn Kuhns joined the Civil Rights Office of the ADOT&PF on January 8, 2008. As a Statistical Technician II, she supplies the federal agencies (FHWA, FAA, and FTA) with reports pertaining to Disadvantaged Business Enterprise (DBE) participation in construction and professional service contracts. Krystalynn maintains and updates the Civil Rights Office database which is compiled from statewide data sources. The Civil Rights Office database also captures Certification, Contract Compliance, DBE Support Services, Title VI, and OJT program area information for federal reports.

Krystalynn has a Bachelor of Science degree in Mathematics with a minor in Business Administration in 2007 from Southern Oregon University in Ashland, OR. Prior to working at the ADOT&PF, Krystalynn worked with the Anchorage School District and the University of Alaska Anchorage (UAA) in mathematics tutoring. Krystalynn is currently attending UAA part-time in the Masters in Teaching program in Secondary Mathematics Education, but also is participating in technological training to assist the ADOT&PF with database development, Department of Labor certified payroll, and mapping software.

Implementation of the Title VI Work Plan

The Title VI Specialist implements the Work Plan through the authority of multiple federal, state and local regulations and executive orders. The plan is reviewed, approved and signed annually by the ADOT&PF Commissioner and the Federal Highway Administration (FHWA). The Civil Rights Office has primary responsibility for implementing the work plan. The Title VI Specialist ensures compliance by adhering to the guidance set forth in 23 CFR, part 200, Title VI Program and Related Statutes: Implementation and Review Procedures.

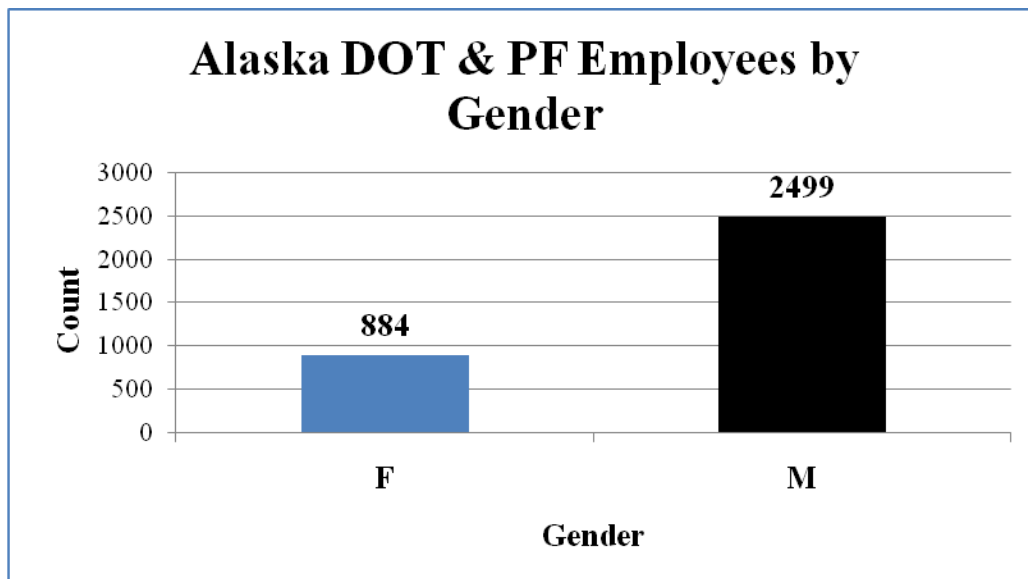
The Title VI Specialist is responsible for the Title VI Work Plan that is forwarded to the Regional Federal highway Administrator for approval. *23 C.F.R. 200.9(b) (11)*. The Plan describes the implementation and enforcement procedures and activities that assure non-discrimination. It outlines reporting and review requirements for multiple program areas, sub-recipients, and special emphasis programs. It also describes the processes established to monitor and capture any Title VI issues, and to provide immediate assistance is necessary. The Plan is reviewed, approved and signed annually by the ADOT&PF Commissioner. The Civil Rights Office has the primary responsibility for implementing the Work Plan.

The Annual Title VI Update informs FHWA of the activities taken by the ADOT&PF for the past calendar year to illustrate compliance with Title VI and other mandates as outlined in the Work Plan. It provides a “year in review” picture of the program and forwarded to FHWA. Both the Work Plan and the Annual Update are available to the public.

Title VI Reporting Activity: This section addresses the 2008 activities. It is reported by program area and reflects available statewide data. Data for ADOT&PF demographics, Planning, and Construction Contracts have been collected and analyzed by the CRO Statistical Technician. The other information was reported by the respective areas.

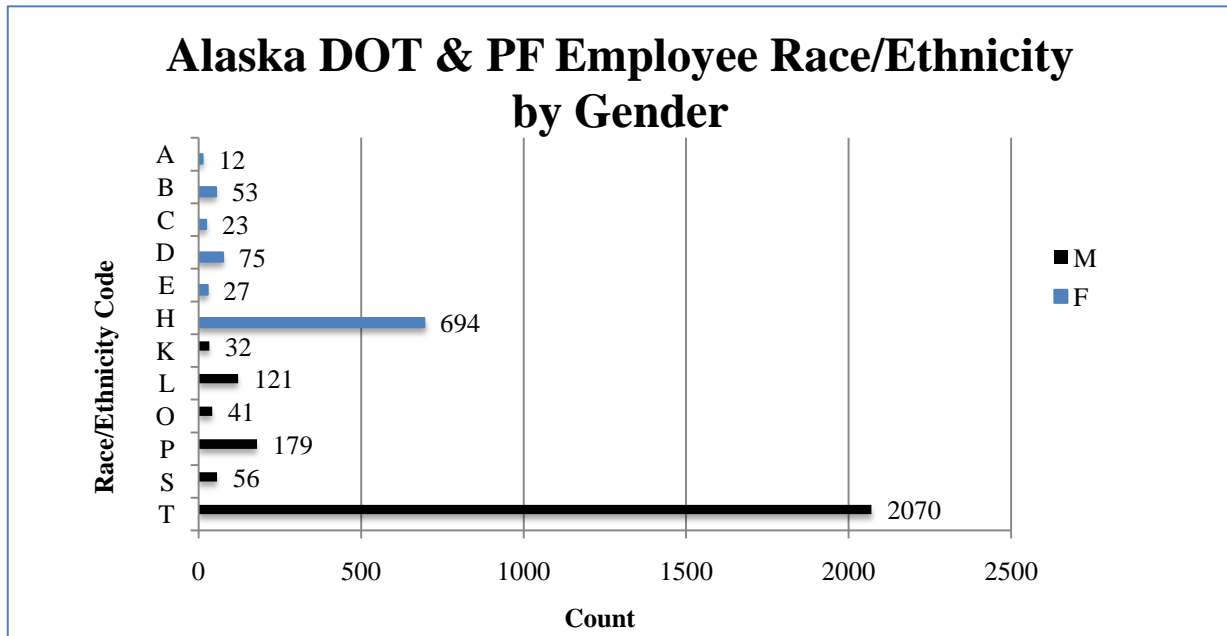
Alaska DOT&PF Demographics: This data was collected from the Alaska Department of Administration on December 16, 2008.

Region or Division	Female	Male	Grand Total
AMHS	259	758	1017
CENTRAL	170	466	636
HEADQUARTERS	155	184	339
INTERNATIONAL AIRPORTS	97	363	460
NORTHERN	143	557	700
SOUTHEAST	60	171	231
Grand Total	884	2499	3383

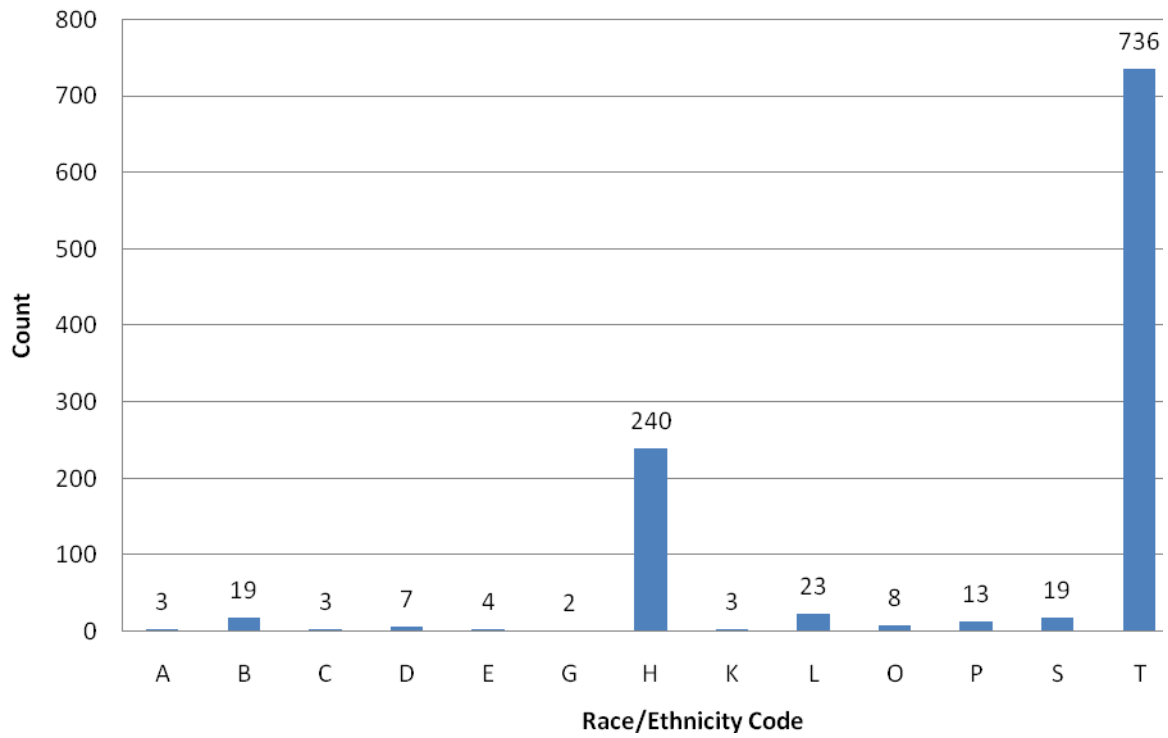


Race/Ethnicity Codes:

A = American Indian Female	K = American Indian Male
B = Asian Female	L = Asian Male
C = Black Female	O = Black Male
D = Alaska Native Female	P = Alaska Native Male
E = Hispanic Female	S = Hispanic Male
H = White Female	T = White Male



2008 NHI Training Race/Ethnicity Totals



Planning

FHWA-Funded Professional Service Agreement (PSA) Contracts

Central Region:

FHWA Funded PSAs	New Awards	Amendment Awards	Total Dollars	Total Participation
Prime DBEs	\$0	\$0	\$0	0.00%
Prime Non-DBEs	\$3,933,212.00 [11]	\$1,949,463.00 [8]	\$5,882,675.00 [19]	99.57%
Subcontractor DBEs	\$0	\$25,670.00 [3]	\$25,670.00 [3]	0.43%
Subcontractor Non-DBEs	Data not captured.	Data not captured.	---	
Total Dollars	\$3,933,212.00 [11]	\$1,975,133.00 [11]	\$5,908,345.00 [22]	100.00%

Prime Non DBE – 11 valued at \$3,933,212.00

Prime DBE – None.

0% DBE participation rate

Subcontract Non DBE – Data not captured.

Subcontract DBE – 3 valued at \$25,670.00

Total DBE participation- **0.43%** of all awarded dollars in 2008 for Central Region went to Disadvantaged Business Enterprises.

Northern Region:

FHWA Funded PSAs	New Awards	Amendment Awards	Total Dollars	Total Participation
Prime DBEs	\$0	\$0	\$0	0.00%
Prime Non-DBEs	\$9,514.00 [1]	\$0	\$9,514.00 [1]	100.00%
Subcontractor DBEs	\$0	\$0	\$0	0.00%
Subcontractor Non-DBEs	Data not captured.	Data not captured.	----	
Total Dollars	\$9,514.00 [1]	\$0	\$9,514.00 [1]	100.00%

Prime Non DBE – 1 valued at \$9,514.00

Prime DBE – None.

0% DBE participation rate

Subcontract Non DBE – Data not captured.

Subcontract DBE – None.

Total DBE participation- **0.00%** of all awarded dollars in 2008 for Northern Region went to Disadvantaged Business Enterprises.

Southeast Region:

FHWA Funded PSAs	New Awards	Amendment Awards	Total Dollars	Total Participation
Prime DBEs	\$0	\$0	\$0	0.00%
Prime Non-DBEs	\$732,524.00 [8]	\$370,131.00 [3]	\$1,102,655.00 [11]	98.42%
Subcontractor DBEs	\$0	\$17,725.00 [1]	\$17,725.00 [1]	1.58%
Subcontractor Non-DBEs	Data not captured.	Data not captured.	----	
Total Dollars	\$732,524.00 [8]	\$387,856.00 [4]	\$1,120,380.00 [11]	100.00%

Prime Non DBE – 8 valued at \$732,524.00

Prime DBE – None.

0% DBE participation rate

Subcontract Non DBE – Data not captured.

Subcontract DBE – 1 valued at \$17,725.00

Total DBE participation- **1.58%** of all awarded dollars in 2008 for Southeast Region went to Disadvantaged Business Enterprises.

Overall DBE Participation:

Region	DBE Prime and Subcontractor DBE Total \$	Total Regional Dollars
CENTRAL	\$ 25,670.00	\$ 5,908,345.00
NORTHERN	\$ -	\$ 9,514.00
SOUTHEAST	\$ 17,725.00	\$ 1,120,380.00
TOTAL DOLLARS	\$ 43,395.00	\$ 7,038,239.00
Overall DBE Participation on PSA/RONs for Calendar Year 2008		0.62%

Preliminary Design & Environmental

Environmental Documents

Central Region

No significant Title VI issues were raised on any of these projects.

Environmental Assessments:

- West Dowling Road Connection: Minnesota to Old Seward Highway, Project 55012 – EA/FONSI approved by FHWA on 4/1/08
- False Pass Airport, Project 56514 – Approve EA/FONSI on 7/21/08
- Akutan Airport Access Road, Project 51492 – Approve EA/FONSI on 12/15/08

Environmental Impact Statements:

No projects were processed with an EIS in FY 2008.

Northern Region

No projects were reported to have been processed with an EA or EIS in FY 2008.

Southeast Region

No significant Title VI issues were raised on any of these projects.

Environmental Assessments:

- Gustavus Causeway Replacement Project No. 67599 - EA/FONSI approved by FHWA and FTA 8/14/08

Environmental Impact Statements: No projects were processed with an EIS in FY 2008

Right-of-Way

Central Region

Acquisitions: 111 parcels/units

Relocations: 2 - Caucasian

Appraisal/Consultant Contracts Awarded: 0

Northern Region

Acquisitions: 91 parcels/units

Relocations: Six Parcels; Occupants of the properties were mixed, with Caucasian and Hispanic Business tenants and residents, and Alaska Natives occupying a 26-tenant apartment building. There were no problems reported.

Appraisal/Consultant Contracts Awarded: Three appraisal contracts, one consultant contract for 18 parcels. Race, ethnicity, or sex not recorded.

Southeast Region

Acquisitions: None reported

Relocations: None reported

Appraisal/Consultant Contracts Awarded: None reported.

Construction Contracts

FHWA-Funded Construction Contracts Awarded in Calendar Year 2008

Central Region

FHWA Funded Projects	New Awards	Change Orders	Total Dollars	Total Participation
Prime DBEs	\$ 762,446.23 [1]	\$0	\$762,446.20 [1]	0.79%
Prime Non-DBEs	\$80,582,413.64 [11]	\$3,066,075.43 [60]	\$83,648,489.07 [71]	86.99%
Subcontractor DBEs	\$2,790,222.80 [28]	N/A	\$2,790,222.80 [28]	2.90%
Subcontractor Non-DBEs	\$8,960,681.99 [103]	N/A	\$8,960,681.99 [103]	9.32%
Total Dollars	\$93,095,764.66 [143]	\$3,066,075.43 [60]	\$96,161,840.09 [203]	100.00%

Construction contracts awarded to Non DBE Prime firms

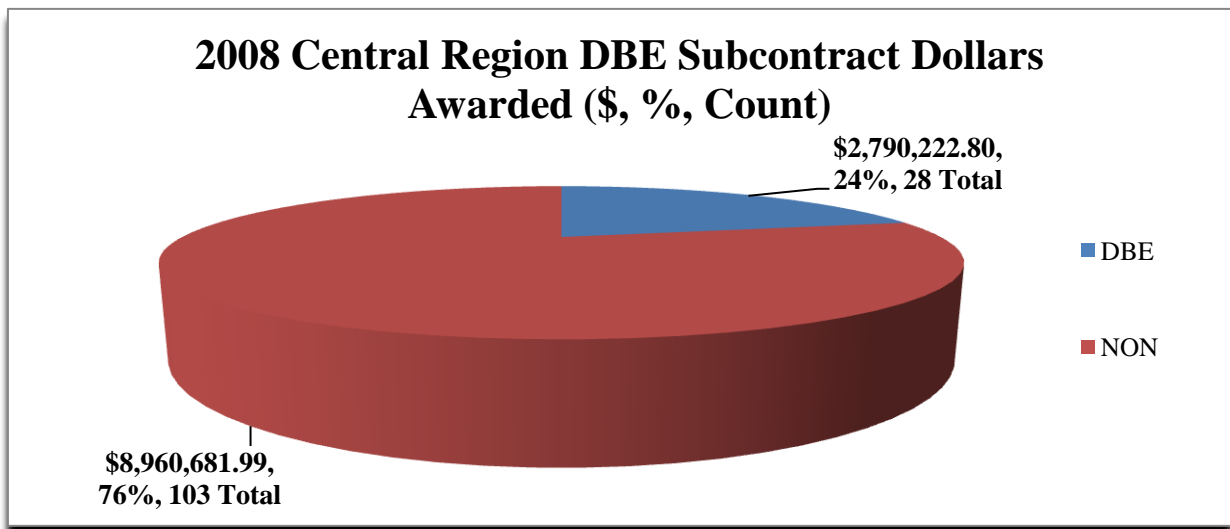
11 valued at \$80,582,413.64

Construction contracts awarded to DBE Prime firms

1 valued at \$762,446.23 to an Alaskan Native Male

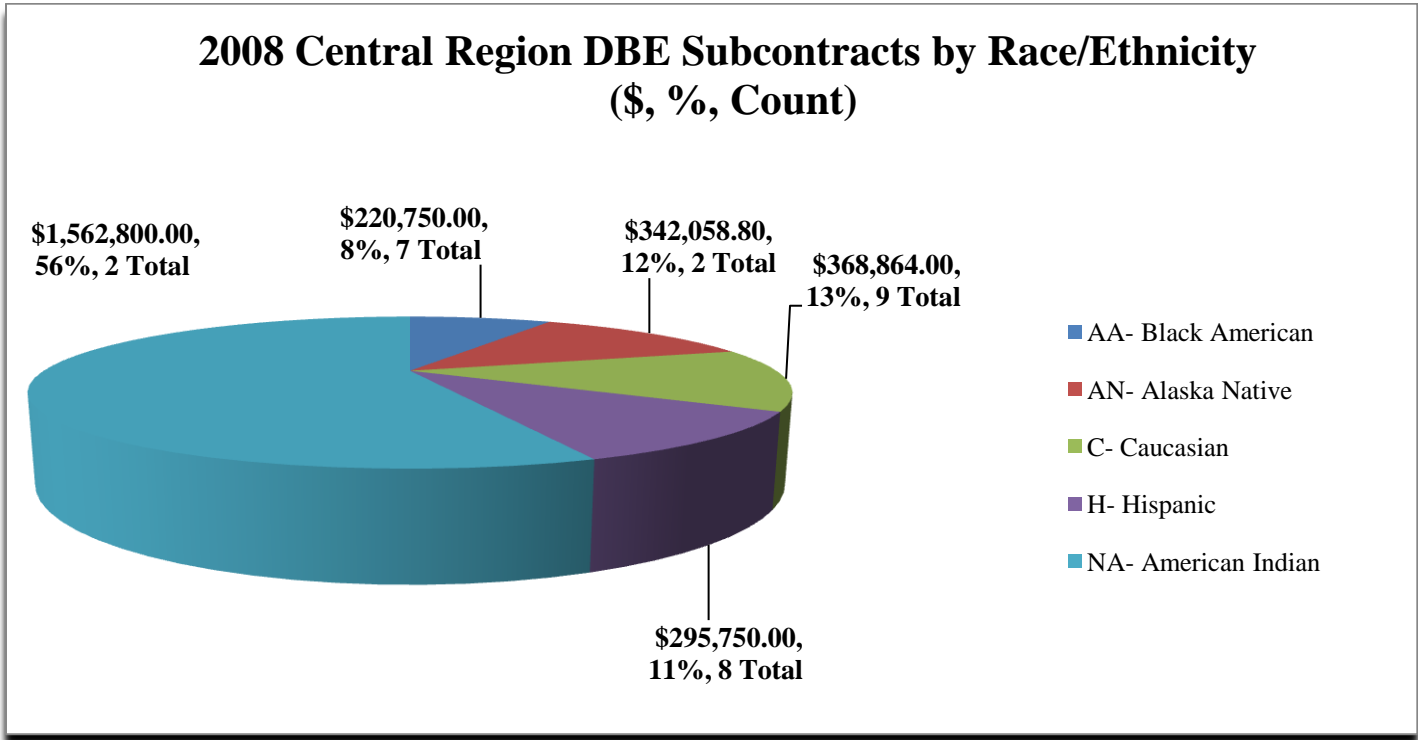
Construction subcontracts awarded to DBE firms:

Central Region DBE Sub-contract Awards:



Central Region DBE Sub-contract Awards:

The following figure breaks down the race/ethnicity of certified Disadvantaged Business Enterprise subcontract awardees. This figure does not include non-DBE subcontractors.



Northern Region

FHWA Funded Projects	New Awards	Change Orders	Total Dollars	Total Participation
Prime DBEs	\$0	\$328,064.74 [9]	\$328,064.74 [9]	0.58%
Prime Non-DBEs	\$ 45,358,259.45 [14]	\$2,903,157.98 [91]	\$48,261,417.43 [105]	85.12%
Subcontractor DBEs	\$887,903.20 [19]	N/A	\$887,903.20 [19]	1.57%
Subcontractor Non-DBEs	\$7,223,206.27 [70]	N/A	\$7,223,206.27 [70]	12.74%
Total Dollars	\$ 53,469,368.92 [103]	\$3,231,222.72 [100]	\$56,700,591.64 [203]	100.00%

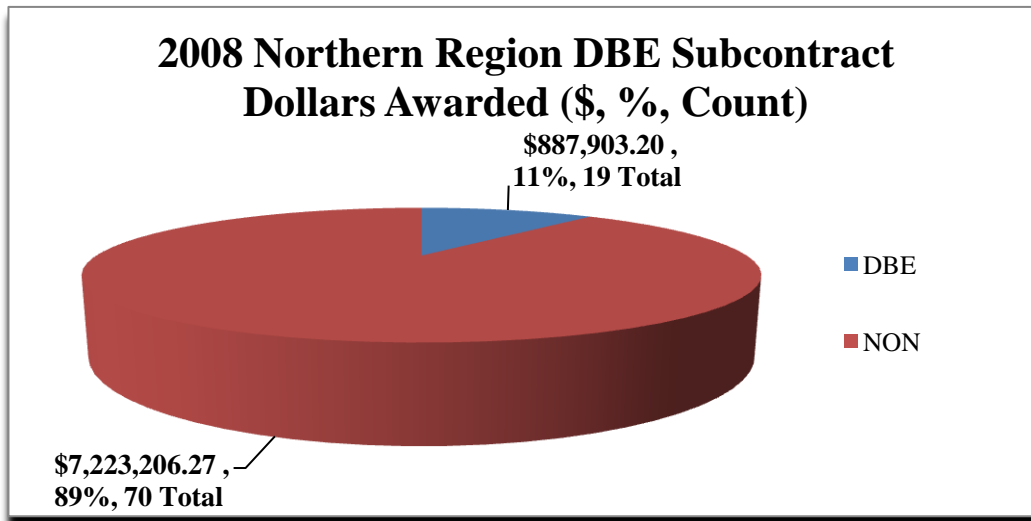
Construction contracts awarded to Non DBE Prime firms

14 valued at \$45,358,259.45

Construction contracts awarded to DBE Prime firms

None

Northern Region DBE Sub-contract Awards



Southeast Region

FHWA Funded Projects	New Awards	Change Orders	Total Dollars	Total Participation
Prime DBEs	\$0	\$0	\$0	0.00%
Prime Non-DBEs	\$ 65,114,036.00 [12]	\$1,422,807.33 [160]*	\$66,536,843.33 [172]	89.72%
Subcontractor DBEs	\$0	N/A	\$0	0.00%
Subcontractor Non-DBEs	\$7,622,781.48 [41]	N/A	\$7,622,781.48 [41]	10.28%
Total Dollars	\$72,736,817 .00 [53]	\$1,422,807.33 [160]*	\$74,159,625.00 [213]	100.00%

*All Change Orders were for AKSAS #73042- M/V Taku SOLAS Compliance & Upgrade. No dates associated with Change Orders provided to the Civil Rights Office.

Construction contracts awarded to Non-DBE Prime firms

12 valued at \$65,114,036.00

Construction contracts awarded to DBE Prime firms: None

None

Construction subcontracts awarded to DBE firms: None

Research:

FHWA requested we exclude this information for 2008. We will reexamine the issue for the 2009 Annual Update.

Sub-recipients

Monitoring and review of sub-recipients consists primarily of attending Metropolitan Planning Organization (“MPO”) meetings in Anchorage. The Anchorage MPO, or Anchorage Metropolitan Area Transportation Solutions (“AMATS”) conducts monthly meetings every third Thursday. The CRO will participate in the Fairbanks MPO via teleconference.

Sub-recipients include the following:

Municipality of Anchorage, Fairbanks and the Fairbanks Metropolitan Area Transportation Solutions.

Contract Compliance Reviews

18 Contractors were review in 2008: 14 initial reviews and 4 follow-up reviews.

Central Region - Total of 5 initial reviews and 2 follow-up reviews.

Initial reviews: 2 compliant, 3 closed or not possible and postponed to 2009;
Follow-up reviews, 2 compliant.

Northern Region - Total of 3 initial reviews, with 0 follow-up reviews.

Initial reviews: 2 compliant, 1 closed and postponed to 2009.

Southeast Region - Total of 6 initial reviews, with 2 follow-up reviews.

Initial reviews: 1 compliant, 3 closed and postponed to 2009, 2 given a
Correctional Action Plan.
Follow-up reviews, 1 compliant, 1 closed and postponed to 2009.

NOTE: There was only one Contract Compliance Specialist to conduct the 2008 reviews.

COMPLAINTS

The Title VI Work Implementation Plan includes an updated Complaint Procedure as required by the federal guidelines. Added to the 2008 Plan is the intake procedure for handling complaints and the investigative procedure to be followed when a complaint provides sufficient information to warrant an investigation.

There were no Title VI complaints in 2008.

PROGRAM AREA REVIEW

The revised questionnaire for the Construction Program Area was completed and forwarded to all regions. We held a preliminary telephonic conference with representatives of all regions to address any questions or concerns there may have been regarding the upcoming on-site review. The Title VI Specialist developed a *Best Practices* guide in response to the questions. This will provide consistent and uniform expectations throughout the State. It is anticipated that the Construction Area review will be completed by the end of June.

The Title VI Specialist will conduct a review of the Contracts Program Area. The review will follow the same process as described above and should be completed this year.

REVIEW OF POLICIES AND PROCEDURES

The CRO reviewed, edited, and contributed to the Pre-Construction Manual rewrite in the areas of Environmental Justice, Public Involvement, Agency Coordination, and Context Sensitive Solutions.

TITLE VI WORK IMPLEMENTATION PLAN

Reorganization:

1. Title VI responsibilities have been reassessed and changed to more closely describe practice and requirements under Title VI.
2. The “Monitoring and Review Process” has been reorganized to clarify the procedure. This section is now broken down with headings so the reader can quickly find the area being researched. The section now addresses Program Area reviews in a way that emphasizes the five (5) major areas suggested by FHWA in the Title VI Desk Reference. It also confirms that the Civil Rights Office (“CRO”) will review these five (5) areas on a regular, rotating basis. This change ensures there will be follow-up on goals previously set and will more effectively meet the requirements of Title VI.
3. Revised the Complaint Process and Procedure.
4. Updated Limited English Proficiency document.

Added sections:

1. “Allocation of resources” added to specify the functions of positions in the CRO.
2. “Special Emphasis” added to inform the reader what this means, and why it is included in the review process; definition included under the “Definition of Terms” section.
3. “Competitive bidding” added to the “Definitions of Terms” section.
4. “Procedures to identify and eliminate discrimination when found to exist” has been added to comply with 23 C.F.R. Part 200.
5. The procedure for handling deficiencies in Title VI compliance as required by 23 C.F.R. Part 23 and has been added.

Title VI Accomplishments for 2008/Goals for 2009

Accomplishments and goals of the CRO will include all sections: DBE, Support Services, Administrative, Statistical, and Title VI and Compliance.

The Civil Rights Office (CRO) has a staff of ten and services five distinct Title VI programs:

1) Manager, 2) Administrative, 3) Compliance, 4) Disadvantaged Business Enterprise (DBE), and Support Services for On the Job Training (OJT) and DBE.

1. The manager, Jon Dunham, oversees all the programs and the CRO staff. He is responsible for the overall Civil Rights Program. In addition to the implementation of the programs, he reports to the Federal Highway Administration, Federal Aviation Administration and the Federal Transit Administration for the Alaska Department of Transportation and Public Facilities.
2. The administrative staff is comprised of two (2) persons: Hazel Johnson, Administrative Officer, and Stephanie Moandal, Administrative Clerk. They provide administrative and budget functions. This staff provides office support and assist with the 75% reimbursement training program for certified DBE firms working of FHWA projects. They are responsible for all incoming communications.
3. The compliance group includes the External EEO Officer (currently vacant) who supervises the Statistical Technician, the Title VI Specialist, and the Contract Compliance Officer. Primary functions of the EEO Officer include oversight for external EEO, ADA, Title VI and contract compliance. The Title VI Specialist is responsible mainly for reviews of environmental documents, internal program area compliance by conducting compliance reviews/audits, training, and reports to FHWA. The Compliance Specialist, Grace San Miguel, performs contract compliance reviews and workforce audits. She enforces ExEEO, DBE, and OJT programs with the department's construction contractors. Although the Statistical Technician, Krystalynn Kuhns, is supervised by the EEO Officer, she provides statistical support of the entire CRO. This position maintains the CRO database and works with the contractors, Federal Highway Administration, Federal Aviation Administration, and Federal Transit Authority on numerous aspects of reporting.
4. The DBE section has three (3) staff: The DBR Certification Officer, Linda Babb, who supervises two (2) certification Specialists, Sharon-White-Wheeler and Corlotta Robinson. This group is responsible for the certification program for minority or women owned small or disadvantaged businesses. The group oversees certification outreach, processing of DBE applications, re-certifications and annual reviews.
5. Support Services administers the DBE and OJT Support Services Programs by working with these groups and facilitating an environment of cooperation with Prime contractors. Norma Lucero is the sole Support Services Coordinator, and works with the other sections of the CRO to accomplish the goals.

Accomplishments

1. *Construction Career Days*: Support services held a construction and educational trade show Anchorage where high school students learn about construction career opportunities from vocational schools, four and two-year colleges, state and local governments, contractors, and trades. Students get hands-on opportunities in surveying, electrical wiring, plumbing, welding, small tools and more. Students also have an opportunity to run backhoes, skid steers, mini-excavators, with one-on-one adult supervision. Career Days is accomplished by partnering with construction private industry, unions, school districts, and universities.
2. Improved procedures for systematic review of DBE programs. The program no longer requires the full application process. Rather, the DBE can provide an affidavit on their membership anniversary, verifying that the requirements of 49 C.F.R. Part 26 are met.
3. Developed special program for interested DBEs with luncheon to celebrate the success of the program.
4. Initiated development of CRO website covering all CRO sections and responsibilities.
5. Represented ADOT&PF at the Mayor's Diversity Fair for the Municipality of Anchorage.
6. Hosted the successful AUCP program with partners: Alaska Railroad, Municipality of Anchorage, and BP.
7. Arranged to have Mr. Escalante, present to the Language Interpreter Center.
8. Revised and expanded complaint procedures to include screening and investigation protocols.
9. Developed procedures to identify and eliminate discrimination when found to exist.
10. Reviewed and revised Title VI and Environmental Justice information for the Environmental Procedures Manual.
11. Redesigned Civil Rights brochure for low-literacy, and had brochure translated into the following languages: Spanish, Korean, Tagalog, Hmong, and Braille. We are waiting for translation into Yup'ik and Inupiat. The new brochure provides a means for individuals with limited English proficiency give feedback in his/her native language.
12. Environmental Justice: Attended public outreach meetings for the Spenard Road Reconstruction and H2H., and a Community Action Group meeting for H2H.
13. Developed and wrote the Title VI Program which is the outline for the Work Plan.
14. Revised and updated the Title VI Implementation Plan.
15. Added demographics for the State of Alaska to the Annual Update Review.
16. Added a list of the Contract Compliance Reviews to the Annual Update Review.
17. Title VI Specialist attended the following trainings: *NEPA and Transportation Decision-Making, Public Involvement in the Transportation Decision-making Process, Context Sensitive Solutions; Structured Public Involvement; ADA Update.*
18. Developed and completed a new DBE Directory to incorporate NAICS Codes and certified work categories. This creates a descriptive portrayal of each DBE and services provided.

Goals for 2009

1. Conduct additional Career Days for Anchorage and Fairbanks.
2. Develop a Title VI Interdisciplinary Work Group comprised of a liaison from each of the Program Areas, and one from each region. The current compliance officers can serve as the liaison for each area. The goal of the Work Group is to improve compliance with Title VI by increasing communication between the Program Areas and the CRO.
3. Train all Project Managers/Engineers and Title VI Liaisons on the mandates of Title VI under the Civil Rights Act of 1964 and subsequent laws and executive orders.
4. Develop training that addresses the governing Title VI laws, with specific emphasis on 23 C.F.R. 200.1 *et al.* Training would be compulsory for program chiefs and/or assigned Title VI liaisons. It will be offered as a group session or individually to accommodate all essential personnel.
5. Increase trust and cooperation with all Program Areas and develop procedures to comply with Title VI that will be comprehensive and less intrusive while maintaining the integrity of the process.
6. Translate the complaint procedures and the complaint form into all languages of peoples who comprise at least 5% of the population of Alaska.
7. Begin to develop a Policies and Procedures Manual for the CRO.
8. Amend the Work Implementation Plan to include the Title VI Accomplishments and Goals of other Program Areas, i.e., Planning, Contracts, Construction, Maintenance, Row, and develop a procedure develop those goals with the Title VI Liaisons.
9. Develop Best Practices for Title VI mandates for each of the Primary Program Areas.
10. Begin to develop a system to track population shifts in Alaska in off-census years to more accurately reflect the minority and income demographics. The Statistical Technician is currently working with the Anchorage School District for local statistics. Develop a means to track population shifts in Alaska in off-census years to more accurately reflect the minority and income demographics. If this yields successful data, she may reach out to other school districts with the goal of developing a partnership to categorize the raw data we receive from them. Other anticipated partners include ISER (UAA), First Alaskan Institute Alaska Native Policy Center, municipal GIS sources, and other government resources such as DOL, BLM, DMV, and DNR.
11. Initiate outreach to Alaska Native groups by providing internships in DOT.
12. Advanced investigation training for Title VI Specialist.
13. Complete CRO webpage.
14. Complete Review of Construction and Planning Areas.
15. Complete Review of Special Emphasis Program: Contracts.
16. Review the following Program Areas: Contracts and Right-of-Way.
17. Review MPOs.

CONTACT INFORMATION

ADOT&PF Civil Rights Office
P.O. Box 196900
Anchorage, Alaska 99519-6900

Physical Address

2200 East 42nd Avenue
Anchorage, Alaska 99508

Phones

907-269-0851 (Anchorage)
1-800-770-6236 (Alaska)
907-269-0852 (Title VI Specialist)

TTY: Contact Alaska Relay at 7-1-1
Fax: 907-269-0847

Web site:

<http://www.state.ak.us/cvlrts>

ATTACHMENTS:

A. Civil Rights Brochures:

- English
- Spanish
- Korean
- Hmong

- Braille available on request

B. Limited English Proficiency Manual