



Address:

Physical Address South Terminal:
5000 West International Airport Road
Anchorage, AK 99502

Physical Address North Terminal:
4600 Postmark Drive
Anchorage, AK 99502

Mailing address:
Ted Stevens Anchorage International Airport
PO Box 196960
Anchorage, AK 99519-6960

Banking:

Banks

There is no bank at the Airport, however there are ATMS located in the North and South Terminals. [Click here to view terminal maps and see locations of ATMS.](#)

Currency Exchange

There is no currency exchange at the Airport, most people can receive currency by using bankcard at the ATMs.

Western Union

The airport does not have a Western Union on site.
The nearest Western Union service is available at:

Carrs Aurora Village Shopping Center

1650 West Northern Lights Blvd
(907) 339-0500

Carrs Jewel Lake Shopping Center

4000 West Dimond Blvd
(907)339-1200

Fred Meyer Shopping Center

2000 West Dimond Blvd
(907) 267-6700

Dining:

Click here for a comprehensive list of [dining, shopping and other services.](#)

Flight Check-in:

Passengers checking in for regional flights through Era, PenAir or Grant should plan on checking in 30 minutes – 1 hour prior to flight departure.

Passengers flying on other carriers should check in at the ticket counter 2 hours prior to flight departure.

Freezer Storage/Shipping/Baggage Storage:

There are two companies that handle Baggage and Freezer Storage in the South Terminal:

Huntleigh USA

Level 1, next to Bag Claim No. 4.

Passengers must present an airline ticket or boarding pass in order to use this service
(907) 248-0373

Alaska Luggage & Seafood Shipping Services

Level 2, across from TSA check-in.

Passengers must present an airline ticket or boarding pass in order to use this service.
(907) 644-8256

Hotel/Overnight accommodations:

There is no hotel on-site at the Ted Stevens Anchorage International Airport.

There are several hotels near the airport, several with courtesy shuttle service available.

The airport is busy 24 hours a day. The terminals are bright and frequent announcements provide gate information and time throughout the day and night.

Lost and Found:

The Lost and Found office is located in the public hallway between the Transportation Security Administration (TSA) checkpoint and the Norton Sound Seafood House.

If you lost an item in an ANC terminal, parking garage or shuttle bus, please visit our office or call (907) 266-2623 for assistance. Please leave a message outside of normal business hours, and we will return your call.

Hours of operation are 8 a.m. – 12 p.m. Monday – Friday (Closed weekends and holidays)

Lost and Found items are kept for 60-90 days before being disposed

For **items left on an aircraft** please contact the airline directly as we do not handle these items. Please be prepared to provide your name, address, phone number, email address and a detailed description of the lost item.

Military Lounge:

The Armed Services YMCA (ASYMCA) provides a lounge for military personnel, located on the in the South Terminal lower level behind the escalators.

Parking:

Long and Short Term Parking lots are handled through Republic Parking System.

The airport operates a Park, Ride and Fly Lot, which is located off International Airport Road, on Aviation Avenue.

There is also a cell phone lot located approximately 5 minutes from the passenger pick-up curb.

[Click here for more information on parking at the airport.](#)

Cash, credit cards and checks are accepted for payment for parking fees. [Click here to see current parking fees.](#)

(907) 677-1074

Lost Parking Ticket

Driver must show ID, proof of registration and proof of insurance in order to depart the parking lot without a parking ticket. Lost ticket fee is handled by Republic Parking System.

Postal Services:

There is not a post office inside the terminals at the airport. There are drop boxes for mail that already has postage:

South Terminal in front of the Alaska Airlines check-in area

North Terminal just inside the North entry doors

Stamps can be purchased at:

Alaska Luggage and Seafood Shipping

South Terminal, Level 2, across from TSA check-in.

To send packages/mail:

Alaska Luggage and Seafood Shipping

South Terminal, Level 2, across from TSA check-in

(907) 644-8256

Pets:

There are pet relief areas at both terminals. Directional signs are found by the baggage claim areas at both terminals. Animals are to be kept in their kennels or on a leash when on airport property.

Passengers flying with pets must check with their airline to receive instructions regarding kennel size, health certificates, etc. Information about the movement of animals into and out of Alaska is available on the [state's veterinarian page](#).

The following companies offer shipping of animals unaccompanied by their owner:

Alaska Airlines Cargo

1(800) 252-7522

Delta Air Lines Cargo

1(800) 352-2746

United Airlines

1(800) 575-3335

Porters:

Curbside assistance by porters is available and can be pre-requested through the airlines.

Seafood Shipping:

There are two companies that handle Baggage and Freezer Storage in the South Terminal:

Huntleigh USA

Level 1, next to Bag Claim No. 4.

Passengers must present an airline ticket or boarding pass in order to use this service

(907) 248-0373

Alaska Luggage & Seafood Shipping Services

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(907) 644-8256

Security Screening:

The Transportation Security Administration (TSA) is responsible for passenger and luggage screening at the airport. Click here to link to the [TSA website](#).

Transportation:

There are a variety of methods of transportation available to and from the airport. Click here for a [comprehensive list of transportation options](#).

Visitor Services:

Visit Anchorage provides information regarding many activities, destinations and resources from their kiosks at the Anchorage airport. Kiosks are located in the North and South Terminals. Click here [for more information](#).

Wheelchairs:

Wheelchair service is provided to passengers via the airlines as well as through private companies. Please check with your specific airline's ticket counter customer service agent to request wheelchair service for departing flights. If you have not made prior arrangements for an arriving flight, please check with your airline's gate area customer service agent for assistance.

In addition, for wheelchair service from the Rental Car Facility, please contact your specific rental car counter customer service agent for assistance.

Huntleigh USA

3801 West 43rd Avenue

Anchorage, Alaska 99517

(907) 248-0378

Flight Services & Systems (FSS)

5000 International Airport Road, Room SA3490

Anchorage, Alaska 99502

(907) 245-1677/(907) 230-6855

Wireless Internet:

The airport is pleased to offer free wireless internet access to our travelers.

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