

AIRTIMES

A TED STEVENS ANCHORAGE INTERNATIONAL AIRPORT PUBLICATION



IN THIS ISSUE:

- NEW DEPUTY COMMISSIONER OF AVIATION
- RECYCLING AT ANC
- NEW FOOD/SOUVENIERS
- WELCOME AND FAREWELL TO AIRLINES
- AIRPORT POLICE AND FIRE DEPT. TOUR
- DISPATCH 101
- THE PROPELLER MAN
- AIRPORT EVENTS

HIGHLIGHTS:

- POTENTIAL ANC PARTNERS
- AIRPORT RECYCLING
- NEW CONCESSIONS AND ARRIVALS
- JOB FAIR
- TRADE SHOW

AIRPORT MANAGER'S CORNER



Fairbanks International Airport Manager, Jesse VanderZanden, and I, took a fast paced cargo marketing trip to Asia in January. It consisted of three countries, seven cities, fourteen airlines, one airport and two ground handlers within fourteen days.

The goal of the trip was to establish relational equity with our customers in Asia and to ensure that they were aware of the "cargo transfer" opportunities available in Alaska. Jesse and I both went to represent the Alaska International Airport System (AIAS) and show the advantages both airports can provide as part of the system. Our message was warmly received, with a significant amount of interest expressed by many of the carriers.



What does that mean to the AIAS and Alaska? In the short term, not a lot because, most of the air cargo that transits the Pacific Ocean already stops in Alaska for fuel. The purpose of encouraging our customers to use the AIAS for "cargo transfer" is to add value to their existing operations. We envision there could be cargo sorting facilities and maintenance opera-

tions, however, these are well into the future. For now, we are satisfied that we have initiated a relationship with some of our very important current and potential Asian partners that we hope to build on in the future.



One of the next steps is that we hope to hold the Second Cargo Summit this August. We will once again be offering an opportunity for cargo carriers to learn more about the opportunities in Alaska and hold informal talks with potential transfer partners, including freight forwarders.

As we move into the future, both ANC and FAI airports will continue to look for opportunities to secure good jobs for Alaskans and continue our efforts to grow and serve as economic engines for each of our communities and to Alaska.



Spring 2011

NEW DEPUTY COMMISSIONER OF AVIATION

Steven Hatter currently serves as the Deputy Commissioner of Aviation for the Alaska Department of Transportation and Public Facilities (DOT&PF), managing the state's rural and international airports.

Since retiring from the United States Air Force in August 2006, Mr. Hatter has served the Department of Defense in Alaska as the Alaskan Command's Project Manager in charge of developing and implementing the command's 30-year vision for the Joint Pacific Alaska Range Complex (JPARC). The JPARC consists of the air, land, and maritime military training areas in Alaska.

Mr. Hatter retired from active duty in the rank of Colonel after 26 years of distinguished service. As a fighter pilot, he flew the F-4E Phantom, the F-4G Wild Weasel, and the F-15E Strike Eagle. Over his career, Colonel Hatter served in various key command positions at the Pentagon. He most recently served as the Director of Training and Exercises (J7) and Director of Operations (J3) at the Alaskan Command/Joint Task Force-Alaska. Colonel Hatter is a combat vet-

eran of Desert Storm, Operation Southern Watch, and Operation Enduring Freedom.

Mr. Hatter earned a Bachelor of Science degree in Business Administration from Vanderbilt University in 1980. He also holds a Master of Science degree in International Relations from Troy State University earned in 1990, a Master of Arts degree in National Security Policy earned from the United States Naval War College in 2000, and a Master of Science degree in Project Management from the University of Alaska Anchorage earned in May 2010.

Colonel Hatter's military awards and decorations include the Defense Superior Service Medal, the Bronze Star Medal, the Defense Meritorious Service Medal, the Meritorious Service Medal (5), the Air Medal, and numerous additional campaign and service recognition medals. He is a member of the Air Force Association, the Naval War College Foundation, and the Project Management Institute.



In his own words...

I'm excited and honored to be part of the Alaska Department of Transportation & Public Facilities (DOT&PF) and support the vision and values set forth by Commissioner Marc Luiken. The Department's values - integrity, transparency, and outstanding service will guide and anchor every conversation we have and every decision we make. Our vision of a trusted performance driven organization, collaborating with internal and external partners, delivering a safe and efficient transportation system will enhance the quality of life for Alaskans and promote economic resource development.

Our DOT&PF Statewide Aviation and Alaska International Airports System teams continually evaluate all aspects of the Alaska Aviation system in terms of vision, planning, design, capital project improvements, maintenance and operations. I'm extremely proud to be part of these excellent teams whose mission is to serve fellow Alaskans.

Steven Hatter, Deputy Commissioner of Aviation

RECYCLING AT ANC

The recycling programs in place at Ted Stevens Anchorage International Airport (ANC) have proven that recycling pays off in many ways. The airport has diverted millions of pounds of useful commodities from being buried in our landfill over the last 15 years and has saved the State of Alaska and airport tenants tens of thousands of dollars in disposal costs.

To continue our waste minimization and recycling efforts, the Airport is looking at different ways to enhance and improve the way recyclable materials are collected and handled at ANC. Much of the current recycling program at ANC focuses on materials that the State of Alaska generates or has under its direct control. Materials like scrap metal, wooden pallets, batteries from vehicles and electronics, office paper, used oil, antifreeze, are recycled by the Department of Transportation employees who operate the airport.

To encourage recycling at our airport, the State of Alaska provides recycling areas with containers for cardboard and mixed paper that are available to airport tenants operating within the passenger terminals. The recycling room in the South Terminal is located in Room C1805, which is directly adjacent to the trash compactor. The recycling room currently contains a cardboard baler, dumpsters for mixed paper (office paper, magazines, fiberboard), and newspaper. A collection area for battery recycling, toner cartridges and other recyclable materials is also located in the recycling room.

Dedicated dumpsters for recycling cardboard and mixed paper are located in the North Terminal employee parking lot. Please take care not to contaminate the paper recyclables with garbage, food waste, computers, or hazardous waste.

Many of the airlines and tenants with operations at ANC conduct their own in-house recycling programs. Alaska Airlines is an industry leader when it comes to off-aircraft recycling. FedEx and UPS each recycle tons of plastic shrink wrap from their Anchorage hubs. Northern Air Cargo is the primary carrier for the "Flying Cans" program which transports aluminum cans and plastic bottles from rural Alaska to the recycling center in Anchorage.

Many travelers at ANC will notice that recycling containers within the passenger terminals are not nearly as abundant as what they've seen at other airports. Many other airports are in cities where recycling is required by local ordinances and may have Material Recycling Facilities (MRFs or 'murfs') nearby.

Whether mandated or not, recycling within the public area of airport terminals (or any public venue) is somewhat problematic since there are no controls to prevent contamination of the materials. When partial cups of coffee or half eaten burgers are tossed into a recycling receptacle, it turns the entire can into garbage. While the shape and size of recycling containers try to prevent this, it is a constant problem, especially in regions not accustomed to recycling.

During the next year ANC plans to work with its airlines and tenants to expand the airport's recycling programs. Savings realized from reduced trash hauling and landfill disposal fees will lower overall airport operation costs. Last year alone cardboard recycling from the South Terminal kept 150,000 pounds out of the landfill.

If you have any questions or comments regarding the recycling programs at the Airport please contact Environmental Program Specialist III Tom Johnston at 266-2546.



**Reduce,
Reuse,
Recycle!!!!**

NEW FOOD AND SOUVENIERS

New Concessions This Summer!

Food, food and more food. Cinnabon's returns! The Cinnabon and Yogurtland stores will be open for business by April 15, 2011. The stores are accessible on the landside only and are located next to the exit lane.



A request for proposals for the new landside food and beverage facility will be public noticed by the beginning of March. Proposals will be due around mid-April with the concessionaire on board soon thereafter. The proposal was specifically geared toward providing a high-quality food and beverage offering near the regional passengers.

Help my suitcase is overweight!

Construction is almost complete on the new Alaska Luggage and Seafood shipping service kiosk across from passenger screening. This new concession will offer shipping services via USPS, FedEx, and UPS for just about anything. This new concession is expected to be up and running by mid-March.

Souvenirs Galore

Construction has begun on two new facilities at the beginning of Concourse B. The first store is called AK & Co. Gourmet Foods. This store will offer Alaskan made products from candies, to jellies, to jerky as well as frozen seafood products which they will ship for you. The second store is the newest in the line of Hudson News and Gift stores with the added bonus of a new Travel + Leisure store which provides travel accessories. Both stores will be open by May 1st.

The final new store will offer four stores in one: Tundra Critters, Outdoor Advantage, Aurora Artistry and duty free. The duty free portion of this new store will provide duty free products to international passengers only (more on that later in the newsletter). This new store will be located in Concourse B at what is now known as Gate B2 and is set to open by mid- to late-summer.

WELCOME AND FAREWELL TO AIRLINES

The skies will definitely be bluer this summer...



With the start-up of service between Long Beach and Anchorage from jetBlue. Jet-Blue is the first new domestic passenger carrier to Anchorage in six (6) years. Their inaugural flight will be on May 23rd with daily service continuing through September 6th.

Welcome jetBlue!

International Passengers at the South Terminal?



Last year Japan Airlines initiated service for its departing passengers from the South Terminal. It worked so well that they plan to do it again this year with up to 15 flights. Hopping on the tug will be Condor Flugdienst (Thomas Cook) with Tuesday, Thursday, Saturday, and Sunday service to Frankfurt, Germany.

First Flight to a U.S. City

We would like to introduce Edelweiss Air. Edelweiss is the first new international passenger carrier to Anchorage in nine (9) years and will be providing once per week service from Zurich, Switzerland through Whitehorse to Anchorage with a direct flight from Anchorage to Zurich on Mondays between May 30th and September 12th.



Willkommenes Edelweiss!

A Fond Farewell

We would like to bid a fond farewell to China Airlines passenger service. China Airlines has been providing passenger service to ANC since 1987 and is ANC's last remaining year-round international carrier to provide passenger service between Anchorage and Asia. China Airlines' last direct passenger flight to Asia will be April 27th, but don't fret, you will still be able to see the beautiful pink-flowered tail on their cargo flights.



AIRPORT POLICE AND FIRE DEPARTMENT TOUR

On February 23, 2011 high school students from the King Career Center toured the Anchorage Airport Police and Fire Station. The students are enrolled in a Public Safety & Security course at the school and were getting a first-hand look at the job duties of the Airport Police and Fire officers.



While at the fire station, the students were shown all the cool police and fire equipment and heard about job opportunities with the Department. Teena Calkin, the King Career Center instructor, developed the partnership with

the Anchorage Airport Police & Fire Department many years ago, and frequently sets up the tours for her students.

Calkin is appreciative that the Police & Fire staff is so willing to take the time to show off the station each semester. She says the kids are always “excited about the field trips and speaking with the officers”.

The King Career Center is just one of many groups that take advantage of this opportunity to view the Airport Police & Fire Station. Elementary school groups, UAA student groups, the Boy Scouts, and various summer camp groups have organized tours of the fire station.

In addition, the Department provides many training opportunities to the employees of Airport tenants. This has included fire extinguisher training, refueling safety classes, and first aid courses.

Any tenant, group, or organization interested in a tour or training class is encouraged to contact Sergeant Jesse Davis with the Anchorage Airport Police & Fire training section. He can be reached at (907) 266-2580 or by email at jesse.davis@alaska.gov.



DISPATCH 101

The Ted Stevens Anchorage International Airport Dispatch Center is a group of skilled, dedicated dispatchers who operate 24 /7, everyday of the year. Currently located inside the Airport Police & Fire building on the third floor, they assist Airport Police & Fire, Airfield Maintenance, Facilities, airport tenants and the public in a myriad of ways.



Airport dispatchers typically train for months before working independently. Their training includes: operating a thirty-one (31) line phone system, 16 radio frequencies, monitoring fire alarm systems, police computer systems, door alarm systems, and the “crash phone” which is utilized for calls regarding aircraft emergencies.

Airport dispatchers are here to assist day or night, they are the designated as the first line of contact for emergencies that occur on airport property. They can be contacted via their emergency passenger line for emergencies only at 266-2555 or use the red phones throughout the terminal building. They will dispatch Police Officers immediately upon notification of an emergency situation. By contacting Airport Dispatch “FIRST” it allows officers to arrive on scene quickly, saving valuable time. Airport dispatchers will notify Anchorage Fire Department (AFD) when needed.

Remember: Seconds Save Lives!

Emergency line: 266-2555
Non-emergency line: 266-2411



Please remember to call dispatch every time you hear a door beep, chirp or make a loud buzzing sound.

THE PROPELLER MAN



C. G. Walston
Anchorage Propeller Service
Anchorage, Alaska

Clarence "Slim" Walston, Mechanic Certificate No. 372375, was born September 3, 1921, in Rising Sun, Indiana. He grew up in Dillsboro, Indiana and graduated from a local high school.

During 1940, Slim enlisted in the Army Air Corps and was stationed in Anchorage, Alaska throughout WWII. He worked on B17, B18, B24, P38, and P40 aircraft. Following his discharge, after the war ended, he went to work for Pacific Airmotive and was there until 1949.

Slim later owned the Anchorage Propeller Service at Merrill Field in 1949 to 1960. He specialized in fixed pitch propellers and controllable propellers such as McCauley, Hartzell and Sensenich. He repaired and overhauled propellers that needed servicing. Any aviation enthusiasts with propeller problems may have found themselves at Anchorage Propeller Service. In 1960, he moved the business to Jewel Lake Road and was there until he sold it.

In 1968, Slim was nominated for and later recognized nationally as the "Mechanic of the Year." Thereafter, in 1969 he went to work for Reeve Aleutian Airways (RAA), and worked full time primarily as



Slim is standing on the floats of a Bellanca at Lake Hood in 1942 with Pilot Harry Betz at the site where the Millennium Alaskan Hotel is now located.

Reeve's propeller specialist. He became known as "The Propeller Man." Slim retired from RAA in 2000 and resides in Anchorage. Ironically, throughout his career, he never learned how to fly.

Special thanks to Rita Ingram, Airfield Maintenance Admin Assistant, for her contribution of all the information in this article about her stepfather, Slim.

AIRPORT EVENTS

2011 ANC Job Fair

The annual Ted Stevens Anchorage International Airport Job Fair is going to be this weekend, Saturday, March 12 from 10AM to 3PM. The participating companies are: Northern Air Cargo, Airport Police and Fire, Lynden Air Cargo, Air National Guard, Hudson Group, HMS Host, Pen Air, FedEx, Career Academy, Forsythe Transportation, Enterprise Rent-A-Car, and Flight Services and Systems (FSS). Free parking will be available for attendees.



Mystery Shoppers Open House

The Mystery Shopper Program held an "Open House" inviting other companies who would like to enroll in their program. The purpose of the program is to promote 'above and beyond' customer service. If for some reason you missed this opportunity please contact Sherry Cole at 266-2526 or you may email her at sherry.cole@alaska.gov.



Alaska State Aviation Trade Show & Conference

The 2011 Alaska Trade Show will be held on Saturday April 30th from 9AM to 6PM and Sunday, May 1 from 10AM to 5PM at the FedEx Maintenance hangar at the Ted Stevens Anchorage International Airport. There will be inside and outside displays that feature light sport, general aviation, experimental, commercial, corporate and military aircraft. There is no admission and free parking near the hangar.

